

## TERMS & CONDITIONS OF USE

This purpose-built holiday facility has been made possible by the generosity of the people of South Australia, who have helped to create something very special for families like yourselves to enjoy.

We are very proud of what has been achieved and ask that you respect this gift to ensure that it continues to be a beautiful and welcoming home to be enjoyed for many years to come

### **Please take a moment to read the following Terms & Conditions of use:**

- The Beach House is a smoke free environment. Smoking is not permitted anywhere in or around the facility, including the surrounding outdoor areas, courtyard and deck.
- Illicit drug use and misuse of alcohol is prohibited.
- Pets are not permitted. However, pet therapy visits and assistance dogs are permitted if approved by the WCH Foundation.
- Parties are not permitted.
- Loud or offensive behaviour will not be tolerated. If complaints are received, it may result in termination of your stay and jeopardise future bookings. Please respect our neighbours.
- Use of the Beach House is a privilege and the WCH Foundation reserves the right to terminate access to this facility at any time should it be necessary, in particular resulting from offensive behaviour, excessive consumption of alcohol, use of illegal drugs or malicious or excessive damage caused.
- No more than the registered number of guests is to occupy the property and no extra mattresses are to be brought onto the property.
- Large furniture is not permitted to be moved unless prior approval is granted by the WCH Foundation.
- Guests are responsible for keeping the property secure during your stay and may be responsible for any theft or damage caused due to neglect in this area.
- Departing guests must leave the property neat and tidy. This includes;
  - washing, drying and putting away all dishes,
  - emptying dishwasher,
  - emptying the refrigerator,
  - cleaning the BBQ if used,
  - turning off all lights and heating/cooling.

- Rubbish is to be placed in the appropriate bin. Please check the Council waste collection schedule contained in the Information Folder located at the property and put the appropriate bin on the curb for emptying Monday evening. (Collection Day is Tuesday morning). **All excessive rubbish must be removed by the family.**
- Arrival /Departure Times. Arrival time is from 12 noon on the day of arrival. Your booking is allocated to commence on a Friday and conclude the following Thursday (by 12 noon), irrespective of your availability to stay for the whole period. For example, if you arrive on the Monday you will still need to vacate by 12 noon the following Thursday.
- Keys can be collected from South Coast Realty office (39 Crozier Rd, Victor Harbor) between 12 noon and 5pm Monday - Friday. Arrivals outside of business hours will need to be coordinated with the WCH Foundation. Keys are to be returned to the South Coast Realty office upon your departure.
- Safety of children. Whilst we have made every endeavour to ensure the Beach House is a safe environment, children remain the responsibility of parents/carers. Please ensure children are always supervised.